



GOVERNMENT OF KERALA

General Administration (Co-ordination) Department

No.Cdn2/1/2024-GAD

Thiruvananthapuram, 29-06-2026

QUOTATION NOTICE

Quotations invited for the Security Audit of K Contacts 2.0 by CERT-In Empanelled Organizations

Scope of Work

General Administration (Co-ordination) Department is inviting online bids from CERT-In Empanelled Agencies for the Security audit of one Web application, K Contacts 2.0. The said application need to obtain the "safe-to-host" certificate from CERT-In empanelled agencies before hosting the same on State Data Centre. Technical details of the applications are attached as **Annexure 1** for reference. The selected CERT-In empanelled security auditor should comply the following:

- *The applications should be audited as per the CERT-In Guidelines and other industry best practices.
- *The applications should be thoroughly audited and must identify all the security vulnerabilities with the objective of enhancing the security of the applications.
- *Provide recommendations to mitigate all identified risks and ensured that it is free of any known vulnerabilities or exploits.
- *The Auditor should co-operate and provide all necessary details or evidence, as requested by General Administration (Co-ordination) Department.
- *The selected security auditor should provide continuous support to the development team in fixing of the vulnerabilities found during the security audit, if required.
- *On successful completion of the security audit, furnish certificate for the applications stating that the applications are safe for hosting on the SDC server.

Terms and Conditions

1. Only those Organizations/firms that are currently empanelled with CERT-

In are eligible for submitting the bid.

2. The security audit certificate must be in compliance with the CERT-In standards.
3. The payment will be made only after submitting the final security audit certificate on completion of the Audit.
4. No claim for interest in case of delayed payment will be entertained by the General Administration (Co-ordination) Department.
5. Incomplete or conditional tender will not be entertained.
6. The first round of Security Audit report should be submitted within 3 weeks after the work order is issued and consecutive round report if any, should be submitted within 10 working days.
7. General Administration (Co-ordination) Department can inspect/ review the audit activities being undertaken by the auditor at any point of time.
8. The required access to the website's, web applications and mobile application will be provided to the selected CERT-In Empanelled Security Auditor. The Auditor shall sign a Non-Disclosure Agreement with General Administration (Co-ordination) Department.

Sealed quotations should reach the Under Secretary, General Administration (Co-ordination) Department on or before 3:00 PM on 10th July, 2026. Quotations received will be opened at 3:30 PM on that day. Those who submitted the quotations or their representatives may be present on the day. In case of the last date for submitting quotation being a holiday due to unforeseen circumstances, quotations will be accepted till 3:00 PM on the next working day and will be opened at 3:30 PM on that day.

The quotations and the cover in which quotations are submitted should be titled "Quotation for Security Audit of K Contacts 2.0" clearly. General Administration (Co-ordination) Department may be contacted on working days until 10.07.2026 for further details. The quotations received after the time limit will not be considered.



K BIJU I A S
SECRETARY

Director, Information & Public Relations (Web & New Media) Department
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